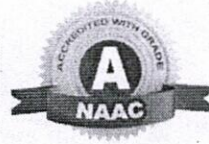




SWAMI VIVEKANAND  
**SUBHARTI**  
UNIVERSITY  
Meerut  
UGC Approved



AN ISO 21001: 2018 ORGANIZATION

OFFICE OF THE REGISTRAR

Gp Capt M Yakoob

M-in-D (Retd.), M.Tech.

REGISTRAR

registrar@subharti.org

Ref. No. U-739/SVSU/2024/2527

Date: 10.06.2024

### NOTIFICATION

In terms of the provisions of UGC (Redressal of Grievances of Students) Regulations-2023, the University has constituted the following Student's Grievance Redressal Committees (SGRCs) for redressal of grievances of the students. This is in compliance of Resolution No 33(7) of minutes of meeting OF 33<sup>rd</sup> Executive Council held on 28.06.2023.

I. **Student's Grievance Redressal Committee (SGRC)** responsible for overseeing the overall functioning of the grievance redressal mechanism in the University and responsible for addressing grievances related to admissions, Examinations and functioning of the academic department within the University. The composition of SGRC of University is as under;

- |  |                  |
|--|------------------|
| 1. Dr. Sharvan Kumar Garg, Professor, SITE:            | Chairperson      |
| 2. Dr. Sanchit Pradhan, Associate Professor, SDC:      | Member           |
| 3. Dr. Gaurav Pratap Tyagi, Assistant Professor, SCPT: | Member           |
| 4. Dr. Archita Bhatnagar, Professor, SITE;             | Member           |
| 5. Mr. Anuj Pradhan, OSD;                              | Member Secretary |

II. **SGRC for Hostel:** responsible for addressing grievances related to the functioning of the hostel within the University;

- |   |                  |
|---|------------------|
| 1. Prof. (Dr.) Pradeep Raghav, DSW:                             | Chairperson      |
| 2. Dr. Sarika Tyagi, Additional DSW:                            | Member           |
| 3. Dr. Manish Kumar Pathak, Associate Professor, KSCP:          | Member           |
| 4. Mrs. Shivani Bhadouriya, Asst. Lecturer, SNC:                | Member           |
| 5. Mr. Deepak Gupta, AO-II;                                     | Member           |
| 6. Dr. Chetan Vishal Garg, Additional Registrar, Academics (M): | Member Secretary |

III. **SGRC for PwBD:** responsible for addressing grievances related to the students with disabilities (PwBD) within the University;

- |   |                  |
|---|------------------|
| 1. Prof. (Dr.) Sandeep Kumar, Dean-FOE:     | Chairperson      |
| 2. Mr. Harshwardhan Kaushik, AO-I:          | Member           |
| 3. Ms. Deepika Chaudhary, Coordinator-SDASC | Member Secretary |



0121 6678000

Subhartipuram, NH-58, Delhi-Haridwar Bypass Road, Meerut-250005 (U.P.) INDIA

2005  
10.06  
2024



The details procedure on student's grievance redressal mechanism is given in Standard operating procedure (SOP) notified vide University letter No. U-739/SVSU/2023/1304 dated 10.05.2023.

The student can report his / her grievance in person to above mentioned SGRC's or student can submit their grievance through e-mail at [helpdesk@subharti.org](mailto:helpdesk@subharti.org) or [grievance@subharti.org](mailto:grievance@subharti.org) Or student can also submit their grievance through online portal <https://subharti.org/grievances.php>.

Any students aggrieved by the decision of SGRCs may prefer an appeal to the Ombudsperson within a period of 15 days from the date of receipt such decision. University has nominated Padmshri Awardee Dr. Ravindra Kumar as Ombudsperson of Swami Viveknand Subharti University, Meerut, student can communicate their concern on following e-mails:

- a. [ravindrawpmt@gmail.com](mailto:ravindrawpmt@gmail.com)
- b. Mobile- 9319090160

The SGRC of the University as at SI No. I of the Notification shall function as the overall Grievance Redressal Committee of the University and shall also monitor the functioning of the SGRCs of the respective departments of university.

All Deans/HOIs/Principals/Directors/HODs /Chief /Senior Warden of Hostels are requested that above SGRCs details may be brought to the notice of all Students of constituent colleges / students residing in University campus hostels and subordinate Offices.

This is issued with approval of the Hon'ble Vice-Chancellor.

*Y000*  
*10.06*  
*2024*  
Gp Capt M Yakoob  
Registrar  
Date: 10.06.2024

Memo No. U-739/SVSU/ 2024/2527

Copy forwarded for information of:-

1. Hon'ble Vice Chancellor,
2. CEO
3. Pro Vice Chancellor
4. All Deans/HOIs/Principals/Directors/HODs /Chief /Senior Warden of Hostels
5. Concerned Members of Committee's
6. Guard File

*Y000*  
*10.06*  
*2024*  
Registrar